

Welcome to your online course!

Please review the following information regarding Oklahoma City University's online systems:

- It may be up to 2 days between the time you pay your class fee and the time when you can access your class online. There are several OCU computer systems in which you will be automatically enrolled once your class fee is paid, and it generally takes an “overnight refresh” of these systems to move you from system to system, hence the potential two-day waiting period.
- Out of these online systems utilized by Oklahoma City University, there are 3 you may need to access during the course of your studies: Desire2Learn, BlueLink, and Email. (Hint: you can find links to all of these systems at the OCU Technology Website, www.okcu.edu/technology.)

(NOTE: You should receive the username and passwords for both the BlueLink/D2L and Email systems in separate automatically-generated emails from “admissions@okcu.edu via iado1.hobsonsmail.com” or a similar email address. These password messages will be sent to the email address you provided in your initial application. Check your spam filter if you have not received these emails; contact the person listed above if you do not receive these emails at all.)

- **1. Desire2Learn** (the website where your online class is hosted, including syllabus, discussion boards, and course materials) – also known as D2L, you can access Desire2Learn at <http://ocuonline.okcu.edu>
 - Click [HERE](#) for a basic pdf tutorial that will introduce you to D2L.
 - Click [HERE](#) for a playlist of YouTube videos containing D2L student tutorials.
 - Note: You will not be able to access D2L until the course shells for the term in which you are enrolled have been created. This usually happens several months before the start of term.
 - Note: even after you have access to D2L, you will not be able to access your course until the course start date.
- **2. BlueLink** (the OCU system that houses registrar information, billing, class schedule, etc.) – Most likely, you will only need to access BlueLink if you need your D2L password reset (Desire2Learn and BlueLink are linked in the fact that they use the same username and password, but you can only reset your password through BlueLink). You can access BlueLink at <http://bluelink.okcu.edu>.
- **3. Email** – OCU students all are granted an okcu.edu email address; this is the address your instructor will most likely use to contact you regarding your course. The OCU email system uses a separate password than the BlueLink/D2L system. You can access email at <http://www.okcu.edu/technology/email/>
- If you have problems logging in to these systems, or need help resetting your password, you need to contact the OCU Student Support Center: (405) 208-5555. You can also submit an online ticket for help by emailing helpdesk@okcu.edu. (Make sure to provide complete contact information when submitting a ticket!)
- If you have difficulties or questions with D2L (Desire2Learn) specifically, contact your instructor or OCU Instructional Technologist, Amanda Dills at (405) 208-5584 or ocuonlineinquiry@okcu.edu.