

Starsky Alumnison

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Objective

To become a part of an innovative and progressive team of Information Technology professionals who strive for excellence in customer service and product promotion.

Professional Experience

Dell Programming, Oklahoma City, OK

Technical Operations Manager, May 2012 – October 2014

- Oversaw program development using C++ and AutoCAD programming methods
- Managed departmental budgets
- Designed and developed trouble-shooting protocol for corporate clients
- Operated M/EX & MRC Coding Programming to serve clients' needs

Oklahoma City University Campus Tech Department, Oklahoma City, OK

Student Technical Staff Member, May 2009 – October 2011

- Assisted in the set-up and maintenance of campus computers for faculty & staff
- Participated in the re-organization and management of Campus IT Help Desk
- Designed new protocol for maintenance ticket request management

Skills

- Able to work collaboratively in a group or independently in an autonomous environment
- Skilled at managing the concerns and questions of clients and the populations they serve
- Proficient in C++, M/EX & MRC Mode, and AutoCAD Programming
- Able to manage Oracle SQL11g, Process & Data Modeling, and SQL Programs
- Reliable in completing tasks by deadlines and motivating those around me

Education

Oklahoma City University, Oklahoma City, OK

Bachelor of Science, Computer Science, May, 2012

- Oklahoma State-wide Computer Science Innovation and Awesomeness Award (2012)
- Teaching Assistant for Computer Science 101 (2012)
- OCU Computer Science Club – Member (2009-2010); President (2010-2011)