

2015 OCU Undergraduate Top Ten

April 24, 2015

Introduction

The 2015 OCU Undergraduate Top Ten is a product of the Star Summit for Student Leadership, an annual planning event that brings together student leaders from across the campus for the purpose of building community, coordinating the student activity calendar for the coming academic year and to identify issues of campus improvement resulting in a ranked list of items known as the “Top Ten”. The “Top Ten” list serves to inform the Student Government Association and university administration about things that matter to students.

Top Ten Methodology

In the weeks prior to the Star Summit for Student Leadership, raw data from the 2014 Student Satisfaction Survey were forwarded to student leaders who were invited to review the information in preparation for developing a list of top ten student issues. At the Star Summit, student leaders participated in a brainstorming session followed by a consensus building exercise. The following are the top ten items in rank order:

1. Sodexo contract is too restrictive and exclusive, resulting in individual students and organizations too pay too much for meals and catering. It's a monopoly.
2. University administration is not sufficiently transparent. Students are not sufficiently involved in decisions (prioritization was a stated concern).
3. University budget is not sufficiently transparent.
4. Wifi is not adequate across campus.
5. Parking permits are too expensive. Distribution of parking should be re-evaluated to better accommodate on-campus residents.
6. Meal plans are too expensive when cost per meal is calculated.
7. OCUPD officer's behavior is unprofessional.
8. On-campus housing:
 - a. Too expensive.
 - b. Heat and air not well regulated.
 - c. Mold in buildings.
 - d. Poor service in housing office.
 - e. Banning laundry room is not adequate.
 - f. Wi-fi is too slow.
9. Meal plan usage rules costs individual students too much money:
 - a. Students with meal plans cannot rollover of meals at semester.
 - b. Students with meal plans cannot swipe meals on plan for friends and family.
 - c. Meal usage in cafeteria is restricted to three meals per day.
10. Alvin's Snack Bar:
 - a. Service is slow.
 - b. Facility is unsanitary.
 - c. Items are too expensive.